



City of Llano  
Regular Called City Council Minutes  
May 14, 2018 – 5:30 p.m.

**A. CALL TO ORDER** –Mayor Lang called the meeting to order at 5:30 p.m. with the following present: Mayor Pro-Tem Leverett, Alderwoman Tudyk, Alderwoman Stephenson, and Alderman Müller. Alderman Bauman was absent

**B. PUBLIC COMMENTS CONCERNING MATTERS NOT ON THE AGENDA**

(Visitors shall be limited to no more than (3) three minutes to address the Council or at the discretion of the Mayor In accordance with Section 551.042 of the Texas Government Code, an inquiry made at a meeting shall be conducted as follows:


- (a.) If at a meeting of a governmental body, a member of the public or the governmental body inquires about a subject for which notice has not been given as required by this subchapter, the notice provisions of this subchapter do not apply to:
1. A statement of a specific factual information given in response to the inquiry;
  2. A recitation of existing policy in a response to the inquiry.
- (b.) Any deliberation of or a decision about the subject of the inquiry shall be limited to a proposal to place the subject on the agenda for a subsequent meeting.

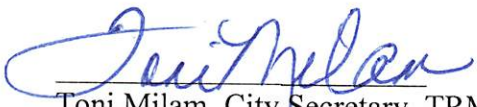
**No public comments**

**C. WORKSHOP AGENDA ITEMS**

1. Discussion and direction to Staff, with possible action on various utility and customer service policy changes.  
After discussions, Council directed Staff to bring back an Ordinance with more defined utility and customer service policies and procedures. No formal action taken.

**D. ADJOURNMENT 7:41 p.m.**

  
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Mayor Gail Lang

  
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Toni Milam, City Secretary, TRMC